



**Working together to end domestic
& sexual violence in Southampton**

Who is Pippa?

Pippa stands for 'prevention, intervention and public protection alliance'. It is an alliance of specialist sexual and domestic violence services in Southampton.

The services have come together to provide a new point of contact for workers to offer advice, information and support on domestic and sexual violence issues.

The point of contact is also a place to make referrals for clients who need specialist support on these issues. It is not a public facing help line.

This booklet tells you about Pippa and what you can do to ensure the safety of those you work with who are experiencing sexual or domestic violence and abuse.

Call us

02380 917917

Email (for general enquiries)

pippa@southampton.org.uk

In an emergency always dial 999

We are open

9.30am—4.30pm Monday to Friday
(Recorded message out of hours).

What should you do?

Identify:

Check the immediate safety of the client and their family.

Establish a safe and appropriate way of communicating.

Always refer to local safeguarding procedures / guidelines.

Discuss consent, explain the limits of confidentiality and duty of care with the client.❶

Assess:

Use the CAADA DASH assessment with your own service specific assessments.❷

Establish risk level according to number of 'ticks'.

Respond:

Deliver your own service response to specific issues and appropriate to the risk level. If the risk is high, refer to MARAC (Multi Agency Risk Assessment Conference).❸

Carry out safety planning with the client appropriate to the risk level.

Contact Pippa for advice, information and / or to make a referral for specialist support.

Offer the client a SSDVF purple card if safe to do so.❹

Record all contact with the client and keep in touch with them.

Re-visit CAADA DASH as required.

Phone Pippa for advice, information & referral: 02380 917 917

Remember

- **Dial 999** in an emergency or if there is any immediate danger
- Establish the best time to call and a safe number to use
- Arrange an interpreter if needed
- Identify and respond to additional communication needs
- **Always** follow safeguarding procedures to ensure children, young people and vulnerable adults are safe.
- See: www.4lscb.org.uk and www.southampton.gov.uk/living/adult-care/safeguarding-adults-from-abuse/

Safety Planning

- Identify safe and accessible escape routes out of home.
- Offer 'target hardening' for property, or refer to refuge.
- Provide personal safety items (alarms, mobile phones).
- Give emergency and help line numbers.
- Suggest they tell trusted friends & neighbours so they know what is happening.
- Suggest code words to indicate danger / spark 999 calls.
- Advise client to keep some money for a taxi and pack an emergency bag with essential items.

- ❶ Written consent should be gained for referrals, using the Pippa consent form. Where risk is deemed 'high' using the DASH RIC, consent is not essential and referral can still be made to MARAC.
- ❷ **Domestic Abuse, Stalking and Harassment Risk Identification Checklist.** Copies of the form and guidance can be found at www.caada.org.uk.
- ❸ Contact the MARAC co-ordinator—see contacts for details.
- ❹ Southampton Sexual and Domestic Violence Forum purple cards are available by contacting the Community Safety Team - see contacts.

What will Pippa do?

- Offer advice and information to workers on cases to help improve client safety
- Guide workers through CAADA DASH assessment
- Assist workers to make MARAC referrals where appropriate
- Ensure consent has been gained for cases being referred for support
- Check with workers that they have ensured safeguarding children and vulnerable adults procedures have been followed
- Aim to contact client if requested within 1 working day to offer advice and support
- Re-visit CAADA DASH assessment where needed
- Make a referral within Pippa if appropriate for ongoing advice and support*
- Feedback to the worker who made the original referral as appropriate to the case.
- Signpost to other services that can help if:
 1. The case is beyond the remit of Pippa
 2. The client resides outside of Southampton boundaries
 3. The client requires counselling or ongoing helpline support.

* if a referral within Pippa is made, we will:

- Aim to contact the client within 2 working days
- Provide support appropriate to the level of risk
- Follow local guidance and procedures to safeguard children, young people and vulnerable adults
- Regularly re visit the CAADA DASH assessment
- Feedback to the worker who made the original referral as appropriate to the case.

Other Useful Contacts

Southampton Rape Crisis

02380 636 312

info@sotonrc.org.uk

Southampton Womens Aid

Helpline: 08088 010 334

Office: 02380 338 881

info@southamptonwomensaid.org.uk

Independent Domestic Violence Advisors

0238083 2329

idva@southampton.gov.uk

Victim Support

0845 38 99 528 (local)

0845 30 30 900 (national)

shorehamvcu@victimsupport.org.uk

Stonham Domestic Violence Services (Southampton)

02380 671 626

MARAC Coordinator Southampton

02380 533291

Community Safety Team

023 8083 3988

community.safety@southampton.gov.uk

Perpetrator Services

Hampton Trust 02380 213520

Respect 020 7549 0578.