



Neglect:

A Shared Responsibility

1 December 2016

Southampton

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Welcome from the Chair

Fiona Bateman

Independent Chair Southampton

Local Safeguarding Adults Board (LSAB)

Aims for Today

- Raise awareness of Self Neglect issues
- Help you to recognise signs and symptoms and how to respond
- Learn from case reviews locally and nationally
- Promote a 'think family' approach

Housekeeping (locations of toilets, fire exits etc)

Order of the day is given in your information packs

Includes information from some key note speakers and a variety of really engaging workshops on offer.

It's real life...

- Some of the things we discuss today will affect us
- It is likely that some people in the room will have personal experience of the issues raised
- Content of the day is impactful and may be hard to hear
- If you need to speak to someone about yourself or someone you know or work with – help is available
 - Come to our stall in the break
 - Contacts in your packs.

What is Self Neglect?

The Care Act Statutory Guidance (DoH, 2015 reviewed 2016) gives a clear definition as;

“a wide range of behaviour, including neglecting to care for one’s personal hygiene, health or surroundings and behaviour such as hoarding”.

The LSAB recommends agencies consider the following aspects in relation to self-neglect:

- lack of care for self to an extent it threatens personal health and safety
- neglecting to care for personal hygiene, health or surroundings
- inability to avoid harm to self
- failure to seek help or access services to meet health or social care needs.

Why are we focussing on Self Neglect?

- Self Neglect is of growing concern nationally as well as locally
- There is a growing body of evidence regarding the serious harm and impact of self neglect on individuals and communities
- Nationally there have been numerous Serious Case Reviews (now called Safeguarding Adults Reviews, post Care Act 2014) over recent years concerning cases of self-neglect
- In Southampton the LSB has identified key areas of learning from thematic reviews following referrals of cases where self neglect was a factor
- Care Act recognises that Self Neglect can often become a serious safeguarding issue

What have we learned?

In Southampton the LSB has identified key areas of learning from thematic reviews following referrals of cases where self neglect was a factor

These cases involved commonalities such as; non-engagement with services, absence of effective multiagency working, complex medical needs, poor living conditions and poor self-care.

What have we learned?

Learning has been identified in the following areas for the LSB to respond to:

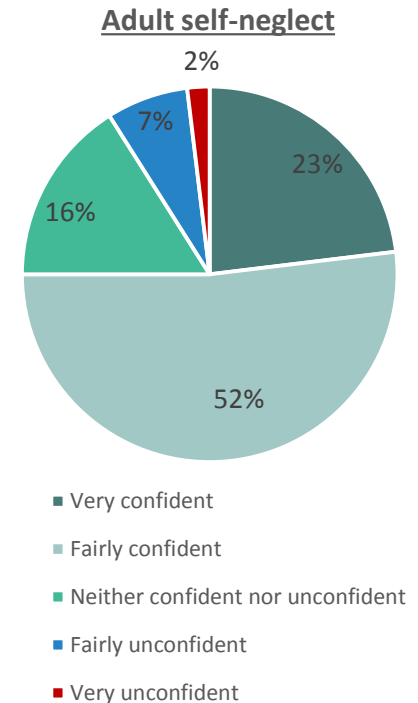
- Understanding definitions and knowledge of the legal framework
- Good practice in assessment and in respect of Mental Capacity
- Lack of common toolkits to support agencies in identifying indicators of self-neglect
- Models and tools for intervention / Effective multidisciplinary working.

What have we learned?

In a survey of professionals in Southampton by the LSAB:

- a low percentage feel 'very confident' when recognising and responding to self neglect, with 23% choosing this category.
- 52% felt fairly confident
- 2% feel 'very unconfident'.

There is a need for training in order to improve the confidence levels of professionals.



What have we learned?

Also in the Survey:

There were a number of success stories around self neglect showing examples of adult's lives greatly improving and standards of living and care changing for the better.

These are displayed today.

This highlights the excellent work that is already underway in the City and the dedication that professionals have to changing poor outcomes.

What are we doing as a City?

Responding to the learning recently identified in our thematic review:

- Reviewing multi agency guidance for professionals – across the 4 areas of Hampshire, Portsmouth and the Isle of Wight to ensure consistency across boundaries which will include a clear position statement about Self Neglect.
- Toolkit for professionals to be delivered and launched in the coming months.
- Programme of multi agency safeguarding training, including self neglect and mental capacity assessment, but also linking this to the ‘Making Safeguarding Personal’ principles.
- Developing a multi agency working group to ensure clear pathways.

**Thank you for your
participation today!**